Community Assurance Statement – Summary

Actions to address non or partial compliance are monitored by Strategic Director							
Strategic Director of Communities Keith Gerrard							
Chief Executive	Kathy O'Leary						
Leader of the Council	Doina Cornell						

Key Fully compliant

Fully compliant	
Partially compliant	
Not compliant	

CIPFA Seven Core Governance Principles	Community Services	Revs and Bens	Customer Services	Housing Advice	Housing Services	The Pulse	Museum	Contract Services	
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	18/19	19/20	18/19	19/20	18/19	19/20	18/19	19/20	18/19	19/20	18/19	19/20	18/19	19/20	18/19	19/20
A. Officers within my service area behave with integrity and demonstrate strong commitment to ethical values and to respecting the rule of law.	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G
B. My service area operates in a way that ensures openness and comprehensive stakeholder engagement.	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G
C. My service area defines outcomes in terms of sustainable economic, social and environmental benefits.	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G
D. My service area determines the interventions necessary to optimise the achievement of intended outcomes.	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G
E. My service area continually develops its capacity including the capability of its leadership and the individuals within it.	G	G	G	G	G	G	G	А	G	G	G	G	G	G	G	G
F. My service area manages risk and performance through robust internal control, strong public financial management, and managing data appropriately.	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G
G. My service area has implemented good practice in transparency, reporting, and audit to deliver effective accountability.	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G

Tenant and Corporate Services Assurance Statement – Summary

Actions to address non or partial compliance are monitored by Strategic Director						
Strategic Director of Resources Andrew Cummings						
Chief Executive	Kathy O'Leary					
Leader of the Council	Doina Cornell					

Fully compliant Partially compliant Not compliant

	CIPFA Seven Core Governance Principles	Property Services	Finance	HR	Elections and Democratic Services	Communications	Legal Services and Procurement	ICT	
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	18/19	19/20	18/19	19/20	18/19	19/20	18/19	19/20	18/19	19/20	18/19	19/20	18/19	19/20
A. Officers within my service area behave with integrity and demonstrate strong commitment to ethical values and to respecting the rule of law.	G	G	G	G	G	G	G	G	N/A	G	G	G	G	G
B. My service area operates in a way that ensures openness and comprehensive stakeholder engagement.	G	G	G	G	G	G	G	G	N/A	G	G	G	G	G
C. My service area defines outcomes in terms of sustainable economic, social and environmental benefits.	А	А	А	А	G	G	А	А	N/A	G	G	А	G	G
 D. My service area determines the interventions necessary to optimise the achievement of intended outcomes. 	G	А	G	G	G	G	G	G	N/A	G	G	G	А	G
My service area continually develops its capacity including the capability of its leadership and the individuals within it.	А	G	G	G	G	G	G	G	N/A	G	G	G	G	А
F. My service area manages risk and performance through robust internal control, strong public financial management, and managing data appropriately.	А	А	G	G	G	G	G	G	N/A	G	G	G	G	G
G. My service area has implemented good practice in transparency, reporting, and audit to deliver effective accountability.	G	G	G	G	G	G	G	G	N/A	G	G	G	G	G

Place Assurance Statement – Summary

Actions to address non or partial compliance are monitored by Strategic Director						
Strategic Director of Place Brenden Cleere						
Chief Executive	Kathy O'Leary					
Leader of the Council Doina Cornell						

CIPFA Seven Core Governance Principles	Health and Wellbeing Building Control	Development Management Planning Strategy	Canal
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		18/19	19/20	18/19	19/20	18/19	19/20	18/19	19/20	18/19	19/20
A.	Officers within my service area behave with integrity and demonstrate strong commitment to ethical values and to respecting the rule of law.	G	G	G	G	G	G	G	G	G	G
B.	My service area operates in a way that ensures openness and comprehensive stakeholder engagement.	G	G	G	G	G	G	G	G	G	G
C.	My service area defines outcomes in terms of sustainable economic, social and environmental benefits.	G	G	G	А	G	G	G	G	G	G
D.	My service area determines the interventions necessary to optimise the achievement of intended outcomes.	G	G	G	G	G	G	G	G	G	G
E.	My service area continually develops its capacity including the capability of its leadership and the individuals within it.	G	G	G	А	А	G	G	G	G	G
F.	My service area manages risk and performance through robust internal control, strong public financial management, and managing data appropriately.	G	G	G	А	G	G	G	G	G	G
G.	My service area has implemented good practice in transparency, reporting, and audit to deliver effective accountability.	G	G	G	A	G	G	G	G	G	G

Key

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Fully compliant	
Partially compliant	
Not compliant	

Shared Services Assurance Statements

Audit Risk Assurance (ARA) Assurance Statement - Summary

Leader of the Council	Doina Cornell					
Chief Executive Kathy O'Leary						
Strategic Director of Resources Andrew Cummings						
Head of ARA Theresa Mortimer						
Actions to address non or partial compliance are monitored by Strategic Director						

Head of ARA

During the course of the year, the Head of ARA confirmed she was satisfied that the governance arrangements were operating effectively within ARA and there are no significant governance issues to report.